## CASE STUDY VICTORIA COURT LEEDS





RESIDENTIAL/EXTRA CARE

## Victoria Court Leeds

### Client: DPS (Beeston) Ltd Date: 2013

#### **Project requirements**

Victoria Court Leeds is an extra care development comprising 50 apartments, operated by the Methodist Homes Association. It offers 24-hour emergency care and boasts a range of facilities and personalised care services for residents, who live independently but are supported when required by on-site staff.

The contractor, DPS (Beeston) Ltd, required a communication system that allowed residents to be in contact with staff, wherever they were on the site.

#### Solution

Safety Systems Distribution Ltd provided an integrated solution using an Intercall 700 speech system with call points, which were integrated with portable radio fobs – these allow residents to trigger a call anywhere within a 30 metre radius, and can be used around the site as well as in their own apartments.

The system is also integrated with portable handsets, which are carried by staff – as well as acting as a fully operational telephone handset, they also receive text messages and ring when new alarms are activated. They allow the staff member to talk to an apartment's resident irrespective of where the staff member is at the time of the call – for instance between apartments, visiting other residents or in the office.

The telephone system is integrated to the client call system, the telephone lines and to the Videx door access system: this allows a staff member, after speaking to a visitor via their handset, to remotely release the door, meaning they won't have to leave the resident they are assisting in order to physically answer the door.

In addition, the residents' portable fobs are integrated to a Bosch wandering system located at the main exits to the site – they send alerts to trigger staff handsets to warn of wandering, where appropriate. Integrated communication system for extra care development

#### **Technical Specification**

- Intercall 700 speech system
- Intercall L753 points
- Portable fobs integrated to Bosch wandering system
- L758 audio display as back-up to DECT system
- L7700 IP power supply with data logging to any network PC and audio link to DECT system
- Spectralink 8000IP DECT system controller interface to Fortivoice IP PABX telephone system with both fixed desk handsets and portable 4020 handsets
- Integration with Videx door access system

# Victoria Court, Leeds

Integrated solution



"Safety Systems Distribution's industry expertise, product knowledge and ability to integrate a number of products enabled us to deliver a tailor-made solution for the client. Working with SSD was a seamless process and I was highly impressed by their commitment to customer service."

> - Iain Welch, Director, DPS (Beeston) Ltd





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